

## **Brant Road and Springcliffe Patient Participation Group Committee Meeting**

**1330 hrs 19 December 2022**

### **Attendees**

Colin F	-	Secretary/Acting Chair
Karen S	-	Practice Member
Vicky B	-	Practice Member
Helen K	-	Committee Member

### **1. Welcome**

The Acting Chair welcomed everyone to the meeting and noted that there were sufficient members to meet the quorum required for the meeting to go ahead.

### **2. Apologies**

Apologies were received from Alice H, Michael H and Helen S.

### **3. Minutes of Last Meeting**

The minutes of the last meeting were agreed. Actions were reviewed. It was agreed that Item 3 on creating a folder for new GPs would be carried forward as the Secretary reported no response from other Committee members. Item 6 would be updated later in this meeting.

### **4. GP Training**

Karen S advised that Dr Hennessy was now fully qualified to train GPs from overseas and the remaining practice GPs were trained to assist. This means that from next year the practice will be able to take qualified GPs from other countries to qualify them to practice in the UK. Work on adapting the old pharmacy area into new consultation rooms will begin early in the new year.

### **5. AskmyGP**

Karen S advised that extreme pressure on the AskMyGP system has meant limiting the access times to the service. She advised that a number of requests were not related to medical issues per se and could have been better handled using other avenues such as SystemOnline for prescription requests or consulting with the local pharmacist.

### **6. Infections**

Karen S advised that the surgery was seeing a lot of children with scarlet fever or tonsillitis leaving many very unwell. The surgery has been advised to give children priority in seeing a GP.

**7. Staff Changes**

The surgery welcomes a new GP, Dr Francis, who is also qualified to give steroid injections into joints which will expand the services the surgery can offer. The surgery also sees the imminent departure of Vicki B who is moving on to a new role elsewhere. The PPG wish her all the best for the future and will miss her as a valued member of the PPG.

**8. Additional Opening Hours**

The surgery, under national mandate, will have an additional Saturday opening one week in every seven on a rotational basis with other local surgeries.

**9. Extended Access Clinics**

The surgery also holds extended access clinics in the morning and evening for bloods, smears etc. Karen S to provide more details for publishing on the PPG FaceBook page. **Action Karen S**

**10. CQC Inspection**

Karen S advised that with the retirement of Dr Perry in late March 23, this will trigger a CQC inspection of the practice and they will wish to include the PPG during the inspection. The Secretary advised that he and the Chair would be happy to attend and meet with the CQC.

**11. ICB Update**

The secretary advised that the ICB was changing the way they met with PPGs in that they would move to local meetings every two months with a countywide PPG meeting every quarter. He also advised that only 77% of PPGs within the county were active.

**12. Survey**

The Secretary provided a copy of a survey that was used by Gosberton PPG and asked if the questions posed could be used by us. The survey was discussed and agreed. The Secretary agreed to make amendments and take it forward.

**13. Any Other Business**

There being no other business the meeting was closed.

**14. Next Meeting**

The date and time for the next meeting was discussed. The next PPG meeting will take place at **Brant Road Surgery on 13 February 2023 at 1:30pm**